

NETLIBRARY SECTION 508 ACCESSIBILITY TEMPLATE PLAN (BASED ON OCLC ACCESSIBILITY TEMPLATE)

This template has been filled to assist procurement officials concerned with Web-based applications meeting the accessibility requirements of the [Section 508 standards](#).

Product	netLibrary Site (does not include extranets, resource center, TitleSelect or TitleDirect)
Version and date	1.0 June 2002
Contact	James Drudge, jamesd@netlibrary.com
Sections	<ul style="list-style-type: none"> • Section 1194.21: Software Applications and Operating Systems OCLC products run on standard browsers and depend on the accessibility features built into those • Section 1194.22: Web-based internet information and applications • Section 1194.23: Telecommunications Products Not applicable • Section 1194.24: Video and Multi-media Products Not applicable • Section 1194.25: Self-Contained, Closed Products Not applicable • Section 1194.26: Desktop and Portable Computers Not applicable • Section 1194.31: Functional Performance Criteria • Information, Documentation, and Support

SECTION 1194.22: WEB-BASED INTERNET INFORMATION AND APPLICATIONS

Criteria	Supporting Features	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", "title", or in element content).	<ul style="list-style-type: none"> • Images (icons and buttons) have descriptive alt and title text. 	Compliant.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.		Not applicable. Multimedia is not used in the netLibrary site.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.		Not applicable. netLibrary does not use color for informational purposes.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	<ul style="list-style-type: none"> • Uses of styles are for minor enhancements and do not conflict with user style sheets. 	Compliant.
(e) Redundant text links shall be provided for each active region of a server-side image map.		Not applicable. Server-side image maps are not used in the netLibrary site.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	<ul style="list-style-type: none"> • Image maps on the netLibrary site are client-side image maps. 	Compliant.
(g) Row and column headers shall be identified for data tables.	<ul style="list-style-type: none"> • TH tags are used for row and column headers in data tables. 	Compliant.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.		Not applicable. Complex tables are not used for data.
(i) Frames shall be titled with text that facilitates frame	<ul style="list-style-type: none"> • Frames are used to 	Compliant.

<p>identification and navigation</p>	<p>display external links and eBooks, and are given meaningful names.</p>	
<p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>		<p>Not applicable. netLibrary site screens and elements do not flicker.</p>
<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>		<p>Not applicable. Graphical web pages are compliant with Section 508 standards.</p>
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<ul style="list-style-type: none"> • NOSCRIPT tags are used to inform user that JavaScript is required on the netLibrary site. 	<p>Compliant.</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21 (a) through (f).</p>	<ul style="list-style-type: none"> • Some eBook displays require the Adobe Acrobat Reader which has filled the following: Section 508 Template. 	<p>Partially compliant. A link to an ADA compliant page for Djvu is required for full netLibrary compliance.</p>
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<ul style="list-style-type: none"> • LABEL tags associate text with form elements. • TITLE attributes are added to many elements to provide additional information. • ACCESSKEY attributes are added to search and clear buttons to better support keyboard use. • Place-holding text is used in key input fields. 	<p>Compliant.</p>

<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<ul style="list-style-type: none"> • Links are added at the start of each to skip navigation and begin reading content. 	<p>Compliant.</p>
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<ul style="list-style-type: none"> • The help text contains statements pertaining to the session timeout of 15 minutes. 	<p>May not be applicable. From OCLC documentation: according to Section 508 documentation, a server-side timeout (such as our session) may be exempt from this standard, which was included to allow disabled users more time to fill in a form or read some text. It is not clear if server-side timeouts of 5,10, or more minutes are adequate for all users, so it is probably best to require notification.</p>

SECTION 1194.31: FUNCTIONAL PERFORMANCE CRITERIA

Criteria	Supporting Features	Remarks and Explanations
<p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.</p>	<ul style="list-style-type: none"> • The netLibrary site can be used with a screen reader such as IBM Home Page Reader. 	<p>Compliant.</p>
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or</p>	<ul style="list-style-type: none"> • The netLibrary site can be used with a screen reader such as IBM Home Page Reader. • The text on the screen 	<p>Compliant.</p>

independently, or support for assistive technology used by people who are visually impaired shall be provided.	can be made larger using ordinary browser controls.	
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.		Not applicable. The netLibrary site does not require hearing.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.		Not applicable. The netLibrary site does not require hearing.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.		Not applicable. The netLibrary site does not require speech.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	<ul style="list-style-type: none"> The netLibrary site can be used with a keyboard. 	Compliant.

INFORMATION, DOCUMENTATION, AND SUPPORT (SUBPART D)

Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	<ul style="list-style-type: none"> netLibrary documentation is available in print and online forms. The online help is in HTML. 	Compliant.

<p>(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.</p>	<ul style="list-style-type: none">• This template is meant to address these requests.	<p>Compliant.</p>
<p>(c) Support services for products shall accommodate the communication needs of end-users with disabilities.</p>	<ul style="list-style-type: none">• Support is available via phone or e-mail.	<p>Compliant.</p>